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**Welcome to Park City Mountain Resort, Canyons Village!**

Thank you for choosing Grand Summit Hotel for your getaway. We are excited to have you as our guest! While staying at our beautiful property, we have some information you might consider during your stay. Please let us know if we can arrange anything to make your stay more enjoyable.

**Important Memo’s for Your Stay**

As of May 1st the Grand Summit will be under construction. The driveway, pool, and back walkway/patio of the building is being redone for the comfort and safety of you, our guests, but we apologize for inconvenience in the meantime.

* Because of the construction, there will be some noise associated. We will do our best to accommodate any room moves due to noise complaints.
* If you would like to cancel due to construction and you have booked through a 3rd party, please call the 3rd party through which you booked to process the cancellation. If you have booked through Vail Reservations, please note that our cancellation window is 72 hours before the time of your booking and the phone number to call to process a cancellation is 435-602-4099. You may also call our front desk and we can transfer you to central reservations.
* During your stay, if you would like access to the Sundial pool please see the front desk to check-out a key and go over our pool key policy.

We thank you for your patience as we work towards making the Grand Summit the best it can be!

**During Your Stay**

* Our restaurant Red Tail Grill will be open for dinner service from 5-9pm and our In-Room dining will be open for breakfast, lunch, and dinner 7am-9pm.
  + Please note, Red Tail Grill will close for the shoulder season starting Sunday, 10/16/2022.
* First Tracks Café, which is located in our lobby, is open from 7am-2pm daily and is available for grab and go items as well as coffee. After hours, anything you would like with the exception of alcoholic beverages can be charged to your room at the front desk.
* We are proud to return to our daily housekeeping services. However, if you need additional items, please call the front desk. We will be happy to deliver these to your door.

• If your reservation includes a sofa-sleeper or daybeds please let us know in advance if you would like them made up.

• In the case of a maintenance issue should arise during your stay, please alert the front desk as soon as possible, agents will be available 24 hours a day and will contact our engineers directly.

• The fitness center is open 24 hours. The fitness center is located at the ground level.

• We are not operating a shuttle provided by the Grand Summit Hotel, however we recommend utilizing High Valley Transit for complimentary transportation. Please visit <https://highvalleytransit.org/> for more info on routes and rides around town.

• If you are planning on booking Dining or Activities through our Concierge. Please call the FD or send us an email at Grandsummithotel@vailresorts.com for more information

•For Bike Rentals click [**here**](https://bikegroups.epicmountainrentals.com/groups/grandsummit1)

•For Canyons Village Events click [here](https://cvma.com/events/).

• For Park City activities click [here](https://www.parkcitymountain.com/explore-the-resort/during-your-stay/park-city-events.aspx).

**Parking:**

We will provide complimentary parking for 1 vehicle per unit, any additional vehicle, guest, or visitor vehicle will cost $25 per vehicle, per day which will be paid at the front desk upon arrival.

Limit to 2 vehicles per unit max.

\*Additional parking for visitors, oversized, or vehicles with a trailer may be parked at the Cabriolet lot, or Red Hawk lots. Please consult front desk management to coordinate permits and directions.

**Checking in and Out:**

Check in Time is 4:00PM: Please keep in mind, this time is not guaranteed but we do our best to have your room ready by then.

Check-Out Time is 11:00AM:

* Express check-out is encouraged. Please call the front desk to check out and receive a copy of your receipt via email. Please leave room keys in the room.

WiFi: Network: Grand Summit Guest - No Password Required

Ship Your Luggage and Sports Equipment Ahead avoid the hassle of carrying and checking bags. Send your luggage, skis, boards and golf clubs ahead with Luggage Forward, the official luggage and sports equipment shipping service of Park City Mountain. Spend less time at the airport and more time on the mountain! Arrange your shipment by calling (617) 482-1100