#### Does mandatory labeling of outfall points influence pollution and compliance? Evidence from a natural experiment in Ohio

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## The evolution of an evaluation

- In 2014, EPA OECA colleagues:
  - Introduced me to Ohio's programs
  - Wondered if I had thoughts on likely impacts
  - Wondered if I had thoughts on how innovative programs like this might be evaluated
  - Noted Ohio's data availability and data quality

#### **Research Question**

• A student, a post-doctoral associate, and I set out to reflect on this question....

Do requirements that water polluters post signs containing permit information and contact information at all discharge points influence compliance and emissions?

## From my perspective, this is a pretty interesting question...

- Practice: Water quality remains a meaningful environmental issue in the US.
- Scholarship: Standard theory presumes that disclosure without novel information or specific performance data should have no effect, yet ...
- Policy: This discharge labeling program typifies a key pillar of the growing "next generation enforcement compliance" movement....

#### **EPA's Next Generation Compliance Initiative**



Source: EPA OECA

## Step 1: What does the literature tell us?

- A large and growing theory literature spanning many disciplines suggests disclosure can impact performance.
  - (Sunstein 1999; Weil et al. 2006; Loewenstein et al. 2014)

 $\rightarrow$ Theory suggests signage *could* influence pollution and compliance.

Mechanism 1: Signage may affect entities' perceptions of direct benefits and costs of pollution and noncompliance



A large and growing literature suggests environmental compliance and pollution are strongly influenced by:

- Activist, community, and NGO pressure (Eesley and Lenox 2006; Innes and Sam 2008; Konisky and Reenock 2013)
- Citizen complaints, citizen monitoring, citizen suits (Langpap and Shimshack 2010; Grant and Grooms 2012)
- Employee loyalty, consumer WTP, access to capital (Fombrun 1996; Diermeier 2011; Kitzmueller and Shimshack 2012)
- A related mechanism is that plants perceive signage as a signal that the regulator has renewed interest in water pollution oversight.

## Mechanism 2: Signage may leverage economic psychology channels such as *reminder and reassurance functions*



Signage may remind and reassure the regulated community that:

- prosocial behaviors have consequences
- noncompliance may be detected
- the organization is obliged to commit to prosocial principles.

(Thornton et al. 2005; Hindin & Silberman 2016; Pittet et al. 2000; Lowry & Joslyn 2014)

# Mechanism 2: Signage may leverage economic psychology channels such as *objective self-awareness*.

 Subtle cues of being watched significantly increase prosocial behaviors in laboratory & in real-world settings.



- Disclosure of antisocial behaviors may threaten the decision-makers' selfconceptions as an honest individual or part of an honest organization.
- (Duval and Wicklund 1973; Wicklund 1975; Mazar et al. 2008; Hayley and Fessler 2005; Bateson et al. 2006; Pruckner & Sausgruber 2013)

#### A cautionary note...

 It could have been possible for signage to increase pollution and decrease compliance

• Moral licensing: "I have warned stakeholders that I am polluting..." (Cain et al. 2005; Loewenstein et al. 2012)

What about the related empirical evidence on disclosure?

- Pessimistic results, on average, for:
  - corporate finance; campaign finance; medical malpractice; conflict of interest; homeland security threat warnings; emergency preparedness advisories; environmental health hazard advisories
- More mixed results, on average, for:
  - Product labeling and warnings, quasi-regulatory performance registries
- Favorable results for "name and shame" type programs.
  - Here, transparency leverages and complements formal regulation. Examples:
    - Restaurant hygiene grade cards (Jin and Leslie 2003, 2009)
    - Frequent violator or "watchlists" for polluters (Foulon et al. 2004; Evans 2016)
    - Community notifications of SDWA violations (Bennear & Olmstead 2009)

- Mandatory, not voluntary, disclosure.
- Simple and standardized information.
- Information that harnesses communication technologies.
- Possibilities to leverage intermediaries (like watchdog groups).
- Information where and when decision-making occurs.
- Simple and specific information on how to respond; a clear and concrete action path from disclosure to outcomes of interest.

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 $\rightarrow$  It is not clear (one way or another) that the Ohio signage program would influence pollution and compliance.

# Step 2: Can we evaluate this program empirically?

- Can we plausibly assign causal attribution with an ex-post evaluation using observational data?
  - Programs may be implemented in conjunction with other policy changes
  - Programs may be instigated in response to changing compliance
  - Programs may be correlated with other factors that also directly influence pollution and compliance outcomes
  - It could be seriously misleading to collect data on facilities with signs and explore before vs. after policy changes in pollution.
- Are useful data available?

#### **Research Design**

- We attempt to assess causal impacts of the OH signage program with several research designs.
- We idea is a *"natural" experiment*: compare changes over time for a "experimental" group to changes over time for a "control" group.
- We exploit changes over time around the policy effective date for OH facilities vs. control facilities.
- We then exploit an institutional quirk of the program.



#### Intuition of the research design

- We compare:
  - before vs. after program effective date for OHIO (the treatment state)
  - After netting out ....
  - before vs. after program effective date for control states.
  - the effects of a permit status change after program effective date for OHIO
  - After netting out ....
  - the effects of a permit status change after program effective date for controls
  - the effects of a permit status change after program effective date for OHIO
  - After netting out ....
  - the effects of a permit status change after program effective date for controls
  - the effects of a permit status change within Ohio prior to effective date

### Data

- Facility-by-month CWA (PCS-ICIS) data
  - Facility characteristics
  - DMR monthly discharges and limits for BOD and TSS
  - Permit events
  - Inspections and enforcement actions
- Supplemental Data
  - Demographics and weather data at the zip-code level
- Sample facilities
  - All NPDES "major" facilities in Region 5
  - Why majors?
  - Why all Region 5?

#### Preliminary results

- Violations for conventional water pollutants BOD or TSS fell significantly relative to a counterfactual.
- Average BOD and TSS pollution fell about 5% relative to a counterfactual.

#### Step 3: Revisiting the Policy Framework

• Assessing the full welfare effects are beyond our scope.

• But .....

- direct implementation costs are very low. We estimate typical compliance costs of < \$600 one-time outlay per facility.</li>
- In contrast, associated changes in pollution and compliance are meaningful for at least some facilities. A benefits transfer is possible here (i.e. apply benefit estimates of \$300 - \$2000 / ton BOD or TSS).
- With virtually any assumption asserting that reducing water pollution is a socially beneficial activity, signage programs are likely be cost effective relative to other water pollution programs (holding abatement costs constant across programs).

#### Some ex-post lessons

- This has been productive and fun for my colleagues and I.
- However, an evaluation partnership (beginning ex-ante) would have been preferable. This is generally true ...
  - Better two way communication
    - Agencies get feedback on policy design and implementation
    - Agencies get a more reliable evaluation
    - Researchers get credible institutional knowledge and better data
    - Researchers produce more credible scholarship
  - Faster evaluation results
    - It's 2018. Credible results could have been available within months or years of the program implementation date.
  - More plausible causal attribution.
    - Our quasi-experimental "natural experiment" should be more credible than many natural evaluations.
    - A simple RCT would have been extremely fast, inexpensive, and reliable.

#### Randomized Controlled Trials (RCTs)



Source – In 2012, Laura Haynes, Owain Service, Ben Goldacre & David Torgerson "Test, Learn, Adapt: Developing Public Policy with Randomised Controlled Trials," as cited in Paul Ferraro (2017), "Evidence-based programs to improve compliance: testing ideas with experimental project designs."

# Worth remembering: all agencies run many experiments every year....



• Source – McCracken, Teresa, as cited in Paul Ferraro (2017), "Evidence-based programs to improve compliance: testing ideas with experimental project designs."

## Thanks! QUESTIONS or COMMENTS

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