New Hampshire's Hazardous Waste Generator Certification Program





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Hazardous Waste Certification Programs

The Problem

- Inspect & Enforce
 - Low compliance rates
 - Same issues repeatedly
 - Major components missing
 - Generators don't know or don't understand the rules that apply to

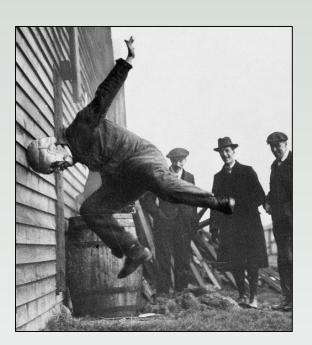
them



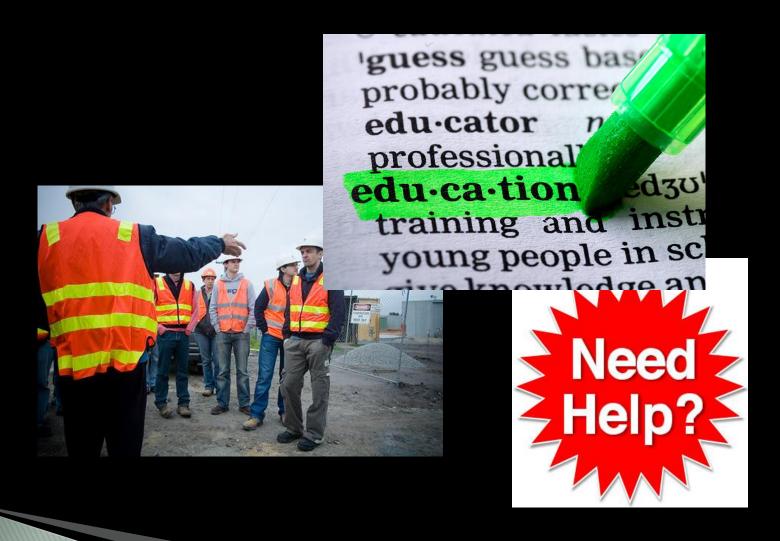


The Problem

- Educate generator through inspection, but staff departure results in loss of knowledge
- Private trainers and transporters flawed
- Inspection alone not working



Outreach and Education?



What is it?

Require at least one staff member from each facility generating >220 pounds per month to get certified through NHDES



- NOT voluntary
 - Failure to participate increases inspection priority



Hazardous Waste Coordinator Certification

- Understandable concern and pushback
 - Generators "Another example of government intervention"

"You want ME to be responsible for them?"

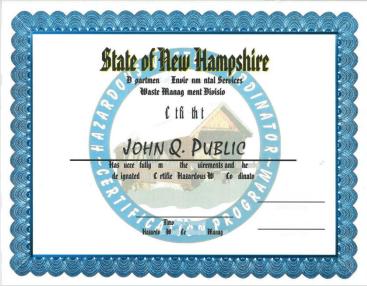
 Professional trainers – "You're stealing our business!"



Hazardous Waste Coordinator Certification

- First-time "Basic" Class
 - Full day
 - Must pass exam





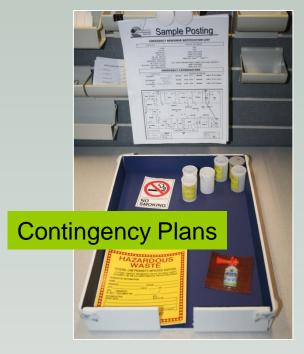
How Does it Work?

Annual Refresher Required

Coordinators with expired certification must re-take the basic and the exam

"Modules" also available











Tailor to the individual generator

- Copy of their current notification form
- Copy of an annual summary of <u>their</u> waste shipments
- Delinquent paperwork, if any
- Reminders of any permit renewals
- Alert of any missing contingency plans



Wall of Fame

- JMD, Hudson, 2017
- 2. NASHUA HHW COLLECTION, 2017
- 3. <u>BAE</u>, Hudson, 2016
- 4. <u>EVERSOURCE</u>, Hooksett, 2016
- 5. <u>A-PLUS FINISHING</u>, Hudson, 2016
- 6. <u>TELEDYNE D.G. OBRIEN</u>, Portsmouth, 2015
- 7. <u>K.W. THOMPSON</u>, Rochester, 2013
- 8. BURNDY, Lincoln, 2013

- 8. <u>BOMAR</u>, Charlestown, 2012
- FREUDENBERG, Manchester,
 2012
- 10. EVERSOURCE (PSNH), Bow, 2011
- 11. EVERSOURCE (PSNH), Portsmouth, 2007
- 12. <u>LONZA BIOLOGICS</u>, Portsmouth, 2006
- 13. <u>NOVO NORDISK</u>, Lebanon, 2005
- 14. <u>GE AVIATION</u>, Hooksett, 2003

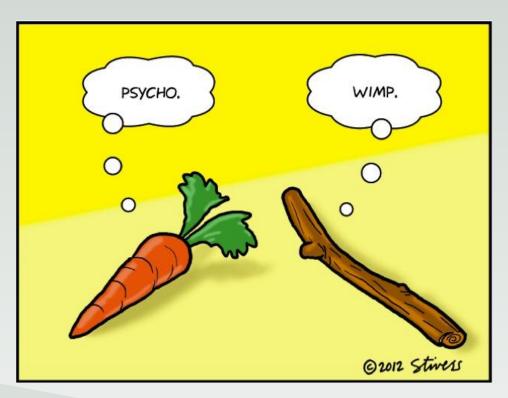






Hazardous Waste Coordinator Certification

- Integrated with inspection team
 - Not an isolated group
 - On the same page
 - They teach!
 - Latest interpretations
 - Hear what problems need fixing
- Carrot AND stick
 - Same goal



Funding/Budget

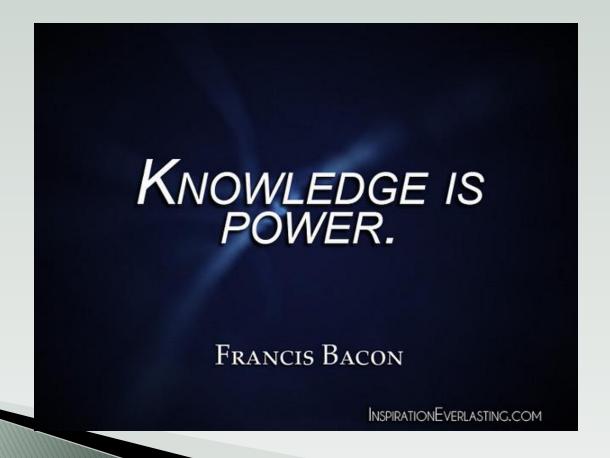
- Self-funded
 - Statute requires \$125 base fee
 - Includes a provision for additional reasonable fee to cover classroom expenses
 - Currently \$175
 - Pays for two FTEs + other operating expenses
 - Best bargain around!



Is This Program Perfect?

- Training isn't tailored for some sectors
 - Healthcare
 - Retail
- Not applicable to federal VSQGs
- Developing new classes can be timeconsuming
- Don't (consistently) reach upper management

Increased generator knowledge!



Face-to-face contact



Inspectors have a better sense of issues at generator facilities



- Generators and inspectors speak the same language
 - Quicker resolution of issues/less ill will



▶ The attendance of transporters and consultants





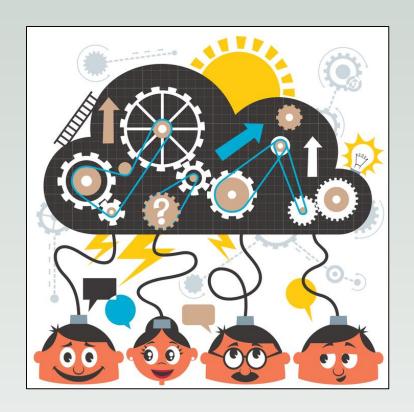
- Gateway to Other Regulators
 - Point of contact



Increased inspector (and trainer!) knowledge of rules



- Generator is focused on RCRA for at least one day/year
 - Look at my nose!
 - No distractions
 - Brainstorming



- Data Cleanup
 - RCRA C Site Identification update <u>annually</u>
 - \circ 600⁺ SQGs/LQGs → \sim 325
 - Late "quarterlies" and missing manifests



That's what we "KNOW" But what can we SHOW?



Measuring Program Value

- Compliance before program v. after program
 - Violations/inspection
 - Fines/inspection





Measuring Program Value

- Small sample size
 - Small number of inspections
 - Not many years of data



Confounding Variables

- Enforcement standards evolved
- Inspection standards evolved
 - Inspectors developed increasing skill
 - Teaching, resolving grey areas
 - Years of Service
 - Facilities held to higher standard as big issues diminished



How else can we evaluate this program?

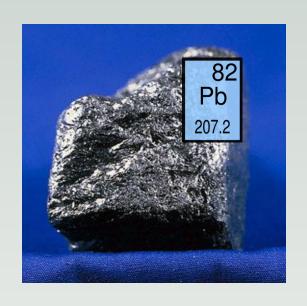
David Hindin

Dr. Sarah L. Stafford

NH Objective(s) of the study

or

- Assess the value of the program
 - Try to verify it's worth



\$0.97/pound



\$20,203/pound

W & M Objective(s) of the study

First step in answering a key question:

What is the right balance between enforcement and assistance?



http://des.nh.gov/organization/divisions
/waste/hwcb/hwcs/hwccp/index.htm