

Permit Streamlining MA Department of Environmental Protection

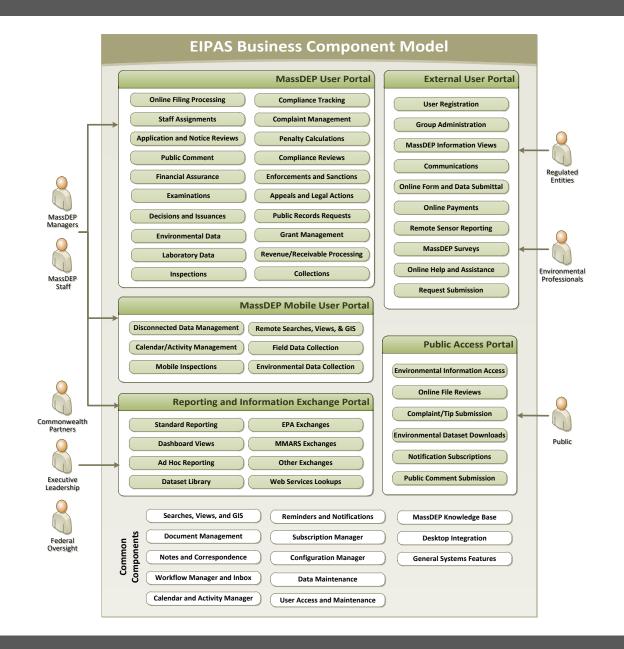


Agency challenges implementing online permitting (non-IT issues)

Process Optimization
Consistency
Coordination
Communication







Questions?

Victoria Phillips

MassDEP Director of Enterprise Information

Victoria.Phillips@mass.gov

617-292-5956