Continuous Improvement co

PROJECT NAME

Pollution Prevention (P2) Program / P2 Integration

PERFORMANCE MEASURE BASELINE

- » Results from the evaluation checklist (first round) by program managers set the baseline. Annual evaluations are planned.
- » Results from annual reports will allow us to measure change and determine where change is not applicable.

THE IDENTIFIED PROBLEM

The MPCA was not fully advancing pollution prevention as a way to meet environmental outcomes.

VOICE OF THE CUSTOMER

Internal analysis, surveys, and focus group results highlighted the need for the following to be implemented:

- » Integrate pollution prevention into the agency's goals, strategies, and activities
- » Develop a clear and common understanding of the term "pollution prevention"
- » Develop a measurement framework for pollution prevention activities that demonstrate results
- » Increase staff capacity to provide pollution prevention technical support

RESULTS

- » Two thirds of MPCA programs have integrated P2.
- » Ten programs show full integration; nine show partial integration; eight show no integration.
- » Improvements were made to the evaluation checklist for 2013 reporting.
- » A P2 strategy question was asked of program managers as part of their program plan updates.
- » Working to ensure programs get credit for their P2 integration work
- » Assistance available for tracking performance measures.
- » Where P2 is already occurring it is being recognized as annual evaluations and report outs occur.

